

Conditions of Entry For Events at OCBC Aquatic Centre

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for an event or performance (“**Event**”) held at the premises which patrons are entering (“**Venue**”). The full terms and conditions of booking and ticket sale and entry (“**T&Cs**”), incorporating these Conditions of Entry are available at Sports Hub box offices or authorized points of sale (“**Box Office**”) and at www.sportshub.com.sg. For certain Events these may be supplemented by additional specific terms and conditions, details of which will be printed on a spectator’s ticket and/or available on the relevant Event page. If a spectator does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the spectator consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety and Behaviour

- 1.1 At the point of entry and also whilst inside the Venue, spectators are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a spectator’s personal property;
 - 1.1.4 keep escape routes and corridors, landings and stairwells clear of obstruction caused by a patron’s personal property or any equipment brought to the Venue.
- 1.2 Spectators acknowledge that some Events and associated activities can be dangerous.
- 1.3 Spectators entering the Venue do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care entering the Venue. The hirer and SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Event, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 Each spectator must have a ticket to gain admission, if applicable. Tickets are non-transferable.
- 2.2 Ticket holders holding a child or concession ticket must be entitled to use such a ticket held, and SportsHub reserves the right to request identification or other evidence of entitlement. Details of the entitlement requirements for concession/child tickets will be listed on the Event page at www.sportshub.com.sg.
- 2.3 SportsHub reserves the right to check identification of any ticket holder upon entry or once inside the Venue.
- 2.4 Venue re-entry will not be permitted. Re-entry may be applicable for specific events and will be advertised as such.
- 2.5 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.5.1 ticket is damaged, defaced, forged or copied, or not purchased from Box Office, online at www.sportshub.com.sg or any ticketing partner;
 - 2.5.2 the presence of the person would be detrimental to or compromises safety at the Event;
 - 2.5.3 person is deemed to be disorderly and/or intoxicated;
 - 2.5.4 persons wearing or displaying commercial, political or other offensive signage or logos;
 - 2.5.5 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.5.6 persons who refuse to be inspected or submit their identification or belongings for inspection;
 - 2.5.7 adverse weather, dangerous situations or any other causes that will affect the safety of patrons;
 - 2.5.8 individuals entering the pool without proper swim attire;
 - 2.5.9 person who throws any projectile/item within the Venue; and
 - 2.5.10 person is found to be smoking within the Venue.No refund or compensation will be made under any of these circumstances.
- 2.6 SportsHub reserves the right to issue a banning notice which prohibits entry to the Venue for a specified period of time. SportsHub will refuse entry or remove from the Venue any person who has been issued with a banning notice.

3. Restricted / Prohibited Items

- 3.1 The following restricted/prohibited items are not permitted into the Venue:
 - 3.1.1 weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
 - 3.1.2 fireworks/flares;
 - 3.1.3 laser pointers;
 - 3.1.4 illegal substances including controlled, dangerous or illicit drugs;
 - 3.1.5 glassware or glass bottles;
 - 3.1.6 cans or spray cans;
 - 3.1.7 outside food and beverage including alcohol and bottled water (empty plastic bottles are allowed and can be filled inside the Venue);
 - 3.1.8 foldable beds/chairs;
 - 3.1.9 bags or luggage of dimensions larger than 35cm x 20cm x 30cm (ie. too large to be stored under a seat);
 - 3.1.10 items too large to be electronically screened;

- 3.1.11 bicycles, skateboards, skates and scooters;
- 3.1.12 helmets of any forms;
- 3.1.13 chairs, stools, mats, foldable or inflatable beds;
- 3.1.14 animals (other than trained assistance dogs);
- 3.1.15 musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers; without the prior consent of SportsHub;
- 3.1.16 projectile items including balls, frisbees, rackets or similar objects;
- 3.1.17 banners or flags larger than 1m x 2m;
- 3.1.18 LED and fan boards larger than 42cm x 29.7cm (ie. A3 sized);
- 3.1.19 flag poles;
- 3.1.20 helium balloons or other inflatables;
- 3.1.21 glow/light sticks longer than 40cm;
- 3.1.22 tripods and monopods and selfie sticks;
- 3.1.23 remote control cars, drones or unmanned aerial vehicles; and
- 3.1.24 other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, Images and Recording

- 4.1 Flash photography is not permitted.
- 4.2 Non-commercial photography is permitted at the Venue provided that the photographs are for personal use.
- 4.3 Video and audio recording devices including but not limited to camcorders and action cameras are prohibited. Tapes, films or other recordings may be destroyed.
- 4.4 Some Events, at hirer’s request, may prohibit the use of any cameras. Please visit the relevant Event page at www.sportshub.com.sg for specific information of the Event.
- 4.5 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.6 Any person who makes, reproduces or uses any recording, data or image for use prohibited under clause 4.5 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.7 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, patrons consent to being filmed and recorded and for SportsHub and any assignees to use the patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights. Patrons consent to footage being shared with police and authorities where necessary.

5. General Conditions

- 5.1 The Venue is non-smoking unless an area has been designated.
- 5.2 Umbrellas may be brought into the Venue but should not be raised up for the comfort of others.
- 5.3 Strollers, due to safety reasons, are not permitted into the Venue seating areas. Strollers will need to be parked, at owner’s own risk, in designated areas provided by SportsHub and must not block any aisle ways or exits.
- 5.4 No one will be allowed on the field of play unless with an appropriate field of play accreditation.
- 5.5 Entering the pool area when not open for event use is strictly prohibited.
- 5.6 Spectators are not allowed on the pool deck.
- 5.7 Non swimmers of any age are not permitted in any pool where water is 2.0 metres or deeper.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note SportsHub reserves the right to alter the Conditions of Entry without prior notice. The above Conditions of Entry may vary between events and may be reflected on the specific Event page via www.sportshub.com.sg or at the Box Office.

7. Emergency telephone number

- 7.1 In case of assistance or emergency, please contact (+65) 6653 9292.